



## Acceptable uses

You may use 1Forge data for any project, commercial or non-commercial, as long as you don't resell or redistribute our data **in it's raw format**.

# Unacceptable uses

The only restriction we place on our data is that you may not resell or redistribute it **in it's raw format**. In other words, please don't try to resell our data and compete with us; any other lawful use is fine.

# Frequently asked questions about data usage

Can I use 1Forge quotes on my website, desktop application, mobile app, or other project?: YES Can I redistribute my project, which uses 1Forge data, to unlimited users?: YES Can I use 1Forge data in my commercial project?: YES Can I use 1Forge data to create new data (eg: trade alerts, market sentiment, etc...) and redistribute that data?: YES Can I resell your raw API feed? NO

## Support

1Forge is committed to providing timely customer support for all clients, and will respond to support tickets as fast as reasonably possible with paying customers receiving priority over free customers.

#### Integration

1Forge provides some open-source libraries to assist with integration. If you need custom integration, please contact us - we are committed to helping you get up and running!

#### Maintenance

1Forge will make its best effort to avoid performing any maintenance while the Forex market is open in order to reduce downtime. Most maintenance will be performed on Saturday or Sunday. Emergency maintenance may be performed during the week. If you are using a WebSocket connection, it's vital that your application automatically tries to reconnect when a disconnection happens.

# **Downtime Compensation**

In the extremely rare event that there is any downtime, paying customers may be credited by opening a support ticket or contacting us at <u>contact@1forge.com</u>. Compensation is at the sole discretion of 1Forge.